

TROY POWELL

Technology Executive & Cloud Systems Architect

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EXECUTIVE SUMMARY

- **Executive & Project Leadership:** Accomplished technology leader and project management professional with experience as CIO overseeing software ecosystems, infrastructure, and IT governance for **\$125M+ AUM** alongside deep technical expertise in enterprise DevOps.
- **Agile Delivery & Scaling:** Proven track record leading cross-functional projects, bridging executive strategy with engineering execution, scaling startup infrastructure (Anaconda employee #9 to 150+), and accelerating healthcare CI/CD delivery at Collective Medical / PointClickCare.
- **Generative AI & Automation:** Active practitioner leveraging modern AI toolchains (Gemini, Claude, ChatGPT, Grok) for vibe coding, script automation, document intelligence, and automated marketing workflows.

TECHNICAL SKILLS & COMPETENCIES

Generative AI & LLMs: Gemini, Claude, ChatGPT, Grok, Vibe Coding, AI Automation

Scripting & Programming: Python, Bash / Shell, PowerShell, JavaScript, YAML, SQL, SPL (Splunk)

Platforms & Virtualization: AWS, Azure, VMware ESXi, Linux (RedHat, Debian, Ubuntu), macOS, Windows Server

DevOps & Cloud: CI/CD, Kubernetes, Docker, Terraform, Ansible, Puppet, Salt, Bamboo, GitLab

Networking & Security: Cisco IOS/ASA/Nexus/Catalyst, Hardening, Segmentation, IP Surveillance, LDAP, AD

Operations & Quality Control: Chemical Analysis (Titration, Viscosity), Equipment Deployment, Manufacturing QC

PROFESSIONAL EXPERIENCE

Technical Operations & Engineering Consultant (Contract) — Delta-V Energetics Tremonton, UT | Apr 2026 – Aug 2026

- Recertified 40 production batches of nitrocellulose via analytical testing (titration, viscosity, solubility) under strict safety protocols.
- Architected, wired, and hardened site-wide network infrastructure; deployed facility-wide IP surveillance camera security systems.
- Collaborated with cross-functional engineering teams to fabricate and commission specialized manufacturing equipment and chemical processes.

Chief Information Officer (Operating Partner) — Retoro Capital Investments Salt Lake City, UT | Jan 2023 – Aug 2026

- Directed overarching technology strategy and infrastructure supporting a real estate investment firm managing **\$125M+ AUM**.
- Architected and deployed entire software ecosystem, investor onboarding portals, and automated CRM pipelines using GoHighLevel.
- Integrated generative AI tools across business operations, automating investor nurture funnels, document intelligence, and multi-channel campaigns.

Tour Coach Driver (Professional Sabbatical) — Alaska Coach Tours Juneau, AK | Apr 2025 – Oct 2025

- Maintained a 100% incident-free safety record operating 47–61 passenger (45-foot) commercial motorcoaches over complex terrain.
- Delivered dynamic, highly-rated educational presentations on Alaskan history, ecology, and cultural heritage to thousands of cruise passengers.

DevOps Administrator / Engineer — Collective Medical Technologies (PointClickCare) Salt Lake City, UT | Jan 2018 – Nov 2022

- Accelerated release cycles by **80%+** (30–90 days to weekly/hourly rollouts) across air-gapped, HITRUST-certified healthcare environments.
- Architected and managed production Kubernetes clusters, CI/CD pipelines (Atlassian Bamboo/Bitbucket, GitLab), and automated canary rollouts.
- Automated multi-datacenter Splunk cluster deployments using Puppet; built Prometheus/Grafana monitoring with 24/7 on-call alerting.

Senior Systems / DevOps Engineer — Anaconda Inc. (Continuum Analytics) Austin, TX | Aug 2012 – Dec 2017

- Employee #9; built and scaled entire corporate IT infrastructure, CI/CD environments, and security posture from early startup to 150+ staff.
- Automated multi-OS CI/CD build grids across 100+ bare-metal and AWS virtualized instances (Linux, Windows, macOS) via Salt, Puppet, and Ansible.
- Instituted technical documentation standards, QA test harnesses, JAMF MDM deployment, and established IT support for nonprofit NumFOCUS.

EDUCATION & CREDENTIALS

BS in Information Technology — Univ. of Phoenix (2007)

AWS Cloud Architecture & Admin — AWS Training (2017)

AAS in Electronic Engineering Tech — BYU-Idaho (1998)

CDL Class B (Passenger & Air Brakes) — DOT Certified